

NPCI/2024-25/BBPS/017

18th February 2025

To, All Operating Units NPCI Bharat BillPay Ltd.

Dear Sir / Madam,

Subject: UPMS feature enablement for FASTag and NCMC biller categories.

Reference is drawn to circular - RBI/2024-25/64 CO.DPSS.POLC.No.S528/02-14-003/2024-25, whereby, it has been decided that payments for auto-replenishment of FASTag and NCMC, since they are recurring in nature but without any fixed periodicity, will be exempt from the requirement of pre-debit notification.

In line with the aforementioned provision, a communication has been circulated by NPCI vide NPCI/UPI/OC-207/2024-25.

In furtherance to the aforementioned, UPMS will enable getting information on balance amount available in the FASTag/NCMC account of the customer if it drops below the set threshold amount. This information would facilitate the OUs to auto-debit the account of the customer for replenishment of the FASTag/NCMC account.

We would like to reiterate that UPMS is built in the interest of the end customer and standardize mandate experience, and all OUs are required to take urgent steps for implementation of the same.

Yours Sincerely,

Sd/-

Noopur Chaturvedi Chief Executive Officer (CEO) NPCI Bharat BillPay Ltd.