

NPCI/2025-26/BBPS/001

To

All Operating Units**Bharat Bill Payment System,****NPCI Bharat BillPay Ltd.**

Dear Sir / Madam,

Subject: Information requirements for Cross-Border wire transfers

This is in reference to the introduction of Cross Border Inward Transactions vide circular NPCI/2024-25/BBPS/004 and RBI vide notification no. RBI/2022-23/115 A.P. (DIR Series) Circular No. 14, dated September 15, 2022.

In accordance with Section 64 (A) of Master Direction - Know Your Customer (KYC) Direction, 2016 (Updated as on November 06, 2024), following information pertaining to the remitter / customer making bill payment, is required to be passed by the Customer Operating Units (COUs) to the Biller Operating Units:

1. Customer (remitter / originator) Name
2. Customer (remitter / originator) Payment Mode
3. Customer (remitter / originator) Bank Account Number or any other information applicable to the mode of payment.
4. Customer (remitter / originator) national identity number, or any other government customer identification number for e.g. PAN, Passport Number, Aadhaar Number, etc.

The information passed by the COU shall be passed to BBPCU for onward communication to respective Biller Operating Units (BOUs), for ensuring compliance as mentioned in Section 64 (B) (iii) of Master Direction - Know Your Customer (KYC) Direction, 2016 (Updated as on November 06, 2024).

All participants are advised to take note of the aforementioned requirements and implement the same by 20th April 2025.

Yours Sincerely,

Sd/-

Noopur Chaturvedi

Chief Executive Officer (CEO)

NPCI Bharat BillPay Ltd.